

Job Description

| Job Title: | Team Assistant |
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| Department/Office: | Fund Management Exeter |
| Reporting to: | Head of Fund Management/Head of Fund Operation |
| Responsible for: | n/a |
| Brief description of role | To provide a pro-active, efficient and effective support service and administrative assistance to the Fund Management team in the Exeter office |
| Controlled function | NO |

Main Tasks

Provide 'personal assistant' type support to the team, including:

- Answering phone calls, taking detailed phone messages if necessary and dealing with general enquiries
- Preparing, printing and binding of literature, including monthly factsheets, quarterly reports and presentations
- Booking of meetings, restaurants, events, travel etc (both in the UK and internationally), producing travel itineraries for the team where applicable
- Maintaining electronic records including scanning and saving documents
- Maintaining paper records including filing
- Other photocopying and scanning as required
- Monitoring and ordering stationery and supplies
- Preparing for meetings including: greeting visitors, meeting room bookings, setting up the room with IT equipment, preparing refreshments, ordering food and clearing up
- Writing letters as directed to clients and third parties
- Managing Outlook diaries and email inboxes
- Assisting with organisation of events in coordination with the Marketing team (some attendance will be required)
- Taking minutes at various meetings, and distribute in a timely manner
- Assisting in the production of Powerpoint presentations
- Other tasks as required

Have a key role in the administration of the Funds and other investment portfolios in conjunction with the Head of Fund Operations, including:

- Checking and updating valuations, prices, dealing and cash transaction records using the HIMBook and external records
- Updating and creating various internal spreadsheets monitoring asset allocation breakdowns, yields etc
- Liaising with clients and third parties including completing information requests (asset allocation breakdowns, performance, due diligence questionnaires etc)
- Updating investment portfolios on investment platforms
- Other tasks as required

Work closely with other teams within Hawksmoor including:

- Ensuring all literature is compliant
- Dealing with any compliance queries
- Liaising with marketing on literature and ensuring the HFM pages of the website are kept up to date
- Ensure that any IT/Operations issues are raised and resolved as required

| Qualifications | Educated at least to GCSE standard including English and Maths (at least grade B), but preferably to A-level standard (or equivalent). |
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| Skills and competencies | Minimum of 2 years' experience in administrative or 'personal assistant' type role Good communication & inter-personal skills Polite and friendly manner Meticulous attention to detail Accurate typing skills Proactive approach and able to work on own initiative Competent in using Microsoft Office |
| Working hours | Working hours to be flexible but office hours are 08:30 - 17:00. Consideration given to working part time within these hours over a 4/5 day period. |

Additional activities

The job-holder will be required to perform any additional activities that are relevant to the role, as agreed with management.

| Jobholder's signature: | Date: |
|------------------------|-------|
| Manager's signature: | Date: |